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To Our Employees and Customers:

There is no higher priority to our entire JSI Family than the safety of our customers and employees. As the novel coronavirus (COVID-19) begins to have an increased impact on our communities, we feel it's important to connect directly with you to share with you the steps we are taking across our accounts and locations.

All of our locations are cleaned and sanitized daily as part of our normal contract specifications. Over the past few weeks, we've enhanced some of our cleaning procedures in the interest of our customers and employee health and safety. Including an increased frequency of the cleaning of high touch areas. In addition, we have introduced hospital-grade disinfectants with a 1-minute kill claim. We are also ensuring our employees have the information they need to stay healthy or stay home if they aren't feeling well. All of these practices and our business decisions are formed by information from the CDC and WHO, along with guidance from local government and public health agencies. This is an evolving situation that we will continue to monitor closely. According to the most recent information from the CDC, for most people, the immediate risk of being exposed to the virus that causes COVID-19 is thought to be low.

Most importantly, we ask our employees to consistently wear the provided gloves when cleaning and disinfecting. We would like to remind all of you to wash your hands frequently for the recommended 20 second minimum and keep a 4-6 ft. distance from anyone coughing or sneezing.

Employees: If you have a fever of 99.8 degrees or higher with a dry cough, call our office and take a sick day. Reassess your situation and call us the next day with an update.

We are working with all of our vast resources to provide everyone with a healthy work environment. Our company and employees are very important to keeping facilities safe, healthy, and clean. They are depending on our expertise to clean and disinfect their buildings.

I truly appreciate everyone's patience and tolerance during these unprecedented times. If you need any protective equipment and/or products (Virex, Clorox, Oxivir or any other disinfectant), please contact your manager or call the JSI office at 216-341-8601. I am monitoring all messages and will ensure the delivery of these items.

Based on the guidance we've received from various health agencies, our own preparedness and the current state of our operations, we are confident that we are providing our customers and employees a safe environment to work and do business.

Thank you for being a loyal employee or customer,

Ronald Martinez

President & CEO



Quality Cleaning Services for 45 Years



